

### Bharat Sanchar Nigam Limited (A Govt. of India Enterprise) Office of the C.G.M.Telecom, TELANGANA.Circle, Hyderabad – 500 001

#### Lr. No. TT/BSNL/SR/1st CCM/14

dtd at HD, the 010-2017

Minutes of the  $1^{\rm st}$  Circle Council Meeting of Telangana Telecom Circle held on 22-08-2017 in the Conference Hall, O/o the Chief General Manager, Telecom, BSNL, T.T Circle, Hyderabad. The following were present in the meeting.

**Management Side** 

Staff Side

/Shri/Smt				S/Shri/Smt		
01	L.Anantharam, CGMT, TT Circle	Chairman	1	A.Rajamouli,Retd STS(O),KAA	Leader Staff Side	
02	K.Ram chand, PGM, HTD	Member	2	J.Sampath Rao,Retd STS,WL	Secretary Staff Side	
03	Sujatha Venkateswaran, PGM (F)	Member	3	Vijay Vodnal, Retd STS,KAA	Member	
04	C S N Murthy ,PGM (NWP CFA and BP&IT) CO Hyd	Member	4	G.Sambasiva Rao,OS (G),CO,HYD	Member	
05	Sanjay Kumar GM (HR&A) CO, Hyd	Member	5	B.Paripurna Chary, OS (P), NGD	Member	
06	KVN Rao,GM (NWO and S&M CFA) CO, Hyd.	Member	6	Y.Subba Rao,TT,Lingampally,HTD	Member	
07	G.Raja Ram Mohan, DGM (Admn.) CO, Hyd	Member	7	C.Madhusudhan,OS(P),Nizamabad	Member	
08	A. Venkata Rao ,AGM (SR&TRG),CO,Hyd	Convener	8	M.A.Hafeez,JE,Charminar	Member	
09	A S Chaudary CE(Electrical),Hyd	Invitee	9	M.Venkataiah,OS,Mahaboobnagar	Member	
10	Aman Jaiswal, CE(Civil),CO Hyd	Invitee	10	P.N.Rajkumar,TT,Nacharam,HTD	Member	
			11	V.Sreeram Reddy, OS,KAA	Member	
		K-Lar - Carrier	12	M.Parasha Ramulu,TT,Sangareddy	Member	
			13	P.Rama Rao, TT,WL	Member	

Decisions taken in the meeting should be implemented without further instructions/orders from this office.

All the concerned are requested to send the Compliance Report within one week.

Encl: A/A

Asst. General Manager (SR&Trg), 10 17 O/o the CGMT, AP Circle, Hyderabad-500 001.

#### Copy to:

- 1. Shri A.Rajamouli,Retd STS(O),KAA , Leader, Staff Side Circle Council.
- 2. Sri J.Sampath Rao, Retd STS, WL, Secretary Staff Side, Circle Council.
- 3. All Members of Circle Council (Management Side & Staff Side) for Info
- 4. All SSAs Heads/Unit Heads in Telangana Circle
- 5. TT Circle Intranet Portal.

## MINUTES OF THE FIRST CIRCLE COUNCIL MEETING HELD ON 22.08.2017 IN THE CONFERENCE HALL OFFICE OF THE CHIEF GENERAL MANAGER TELECOM TELANGANA TELECOM CIRCLE, DOOR SANCHAR BHAVAN HYDERABAD

DGM (Admin) welcomed the Chief General Manager Telecom TT circle and Chairman of the CCM and other senior officers and staff side leader, staff side secretary and all the members to the 1<sup>st</sup> CCM after the formation of Telangana Telecom Circle.

Later on GM (HR&A) welcomed all the Staff side and official side members. He said that there is a stiff competition in Telecom sector and everybody should work hard to increase the BSNL revenue. He also said that this may be the last PRC for most of BSNL staff. He assured to solve all the staff side issues and requested staff side members to cooperate for smooth functioning of the meeting. After that self introduction of all the members was done.

CGMT & Chairman of the CCM welcomed all the members to the 1st Circle Council Meeting. He told that the LCM & Works committee meetings are to be held regularly in all SSAs as stressed by BSNL CO to solve the local problems. He told that the month of August was declared as the month of Inspections and instructed all the SSA Heads of Telangana Circle to inspect their respective SSAs to solve the problems of staff , Telephone Exchanges, Quarters etc.

Staff Side Leader Sri. A .Rajamouli has stated that staff side will extend full cooperation to the management in the development of BSNL. He told that the LCM & Works committee meetings to be held regularly in all SSAs .He told that all the SSA Heads should follow the BSNL CO/ Circle office transfer policy while implementing the transfers. He stressed that casual labours are not getting minimum wages and requested the management to implement the Chief Labour Commissioner, New Delhi orders.

Staff side Secreatary Sri J.Sampath Rao, stated that this is first time for him to address as Secretary staff side in CCM meetings and asked to proceed further as per agenda.

After the discussion of all the agenda points , GM (NWO-CFA) gave the power point presentation on Landline and Broad band tariffs and CM vertical also has given the presentation on mobile plans and tariffs.

Finally AGM (A) proposed the vote of Thanks.

#### AGENDA ITEMS FOR 1ST CCM IN TELANGANA TELECOM CIRCLE

#### 1. Implementation of minimum wages to the Labourers:

Implementation of provision of minimum wages, EPF/ESI as per the Gazette notification issued by the Ministry of Labour and Chief Labour Commissioner, New Delhi on 19<sup>th</sup> January 2017 to all Casual/Contract /Out sourcing /Part time workers being engaged in various SSAs in the circle including STR/STP. Corporate office also issued a letter addressed to all circle heads wherein it is stated that there is no need for any endorsement to implement the specific order as it is a statutory order issued by the Government of India.

#### **DECISION TAKEN:**

Management side informed that instructions were already issued to all SSAs for the implementation of minimum wages to labourers, Contract workers etc as per the Corporate Office guidelines and again compliance report is awaited from SSAs and reminders will be issued for strict implementation of the minimumwages

(ITEM CLOSED)

#### 2. Permission for engagement of labour in all SSAs:

A Proposal was got approved for engagement of 10 persons on contract basis in Warangal SSA in view of acute shortage of staff in the cadre of ATT, but could not materialized, as there is no response from the eligible contractors. In STR persons are being engaged through contractors from the last couple of years. Approval may be given to SSAs to engage persons through the same contractor who is supplying to STR, to mitigate the difficulty in floating fresh tenders etc,.

<u>DECISION TAKEN:</u> Management informed that there is a ban on engagement of casual labour since 22.6.1988. Hence it is not possible for engagement of casual labourers.

(ITEM CLOSED)

## 3. Heavy shortage in the cadre of Junior Engineers at Warangal, Adilabad & etc.

Almost all the directly recruited JEs have been promoted to the cadre of JTO in the LICE and much problem is being faced in discharging day to day functions in attending to broadband customers, Transmission and Cellone sections. It is therefore requested to take suitable action to fill the shortage in the cadre.

#### **DECISION TAKEN:**

Management informed that as on date 977 JEs are working in Telangana Circle including newly recruited 24 JEs. The working percentage of the circle is 50.8%. Where as working vs sanctioned percentage of Adilabad SSA is 50.56% and Warangal SSA is 58.96%. Recently Corporate office has allotted 33 JEs to combined AP Circle. But only 20 JEs have reported. After completion of the training they will be posted to the SSAs wherever there is acute shortage. Recently one JE was posted to Adilabad SSA and 3 JEs were posted to Warangal SSA

(ITEM CLOSED)

## 4. Request for replacement of drainage pipelines at all staff quarters and offices at Karimnagar SSA:

The drainage pipe lines at staff quarters and office buildings almost in damaged condition in Karimnagar SSA particularly at GM office building, the drainage water from bath rooms entering in to the corridor due to stagnation in the pipe line. The GM peshi and commercial sections where customers regularly coming effected with bad smell. The staff quarters are also effected with this stagnation and the families are suffering. Request to early action in this issue immediately.

Staff side expressed its dissatisfaction over the civil & electrical wing for non settlement of pending works pertaining to civil/electrical at SSAs level years together and strongly demanded that all pending items including lift at Asman Mahal Quarters ,Hyderabad should be completed on priority basis before Deepavali

#### **DECISION TAKEN:**

CE(Civil) has informed that for important works, action will be initiated immediately and efforts will be made to complete the works before Deepavali. Sr CE(E) stated that for lift work at Asman mahal quarters, efforts are being under taken to complete the work at the earlist.

#### ACTION BY : ALL SSA HEADS/CE(CIVIL/ELECTRICAL)

## 5. Request for cancellation the order of circle office vide Lr.No.TA/EST/2-100/Genl/II/12-14/78 dated 9-6-2015:

An isolated order for counting of section/station seniority within the jurisdiction of Municipal Corporation of Ramagundam in Karimnagar SSA issued from Circle office purely for Karimnagar SSA stating that " this should not be implemented else where in Karimnagar SSA for other stations or any other SSA. This approval is specific to this case only".

The above order seems to be issued under pressure without following any rules separating the employees of particular stations from entire circle as well as within the SSA also. Therefore, it is to be cancelled and do the justice.

<u>DECISION TAKEN</u>: Management informed that an order on local transfers within Ramagundam notified areas vide Lr dated 9-6-2015 was issued by the circle office to Karimnagar SSA for one time measure only .But the same

order is not inforce at present. However It was decided that a committee comprising AGM(Admn) of Karimnagar and representatives of both the recognized unions will be formed and a decision will be taken after the discussion with GM(HR) for further extension ,if required.

ACTION BY:AGM(A), CO-HD

## 6. Permission for recruitment of Telecom Mechanics(TTs) through direct recruitment in TT/AP circles:

There are no eligible departmental ST candidates available in the cadre of RMs to fill up the existing ST vacancies in a few SSAs in TT/AP circle. vacancies are to be filled up by Direct Recruitment of In such case these available outside. para 2.10.10 candidates as per the recommendations of the NCST (National Commission for Scheduled Tribes). Earlier, the Circle office has sought permission for this recruitment from the BSNL HQRS vide Circle office Lr.No.TA/STB/6-6/TM Vacancies/2015-16/10 dated 15-2-2016. But so far no permission was granted by the corporate office even after one year. It is requested to take up this case so that the corporate office grants immediate permission for the direct recruitment for the unfilled vacancies in the Telangana AP circles.

#### **DECISION TAKEN:**

This matter was already taken up with BSNL CO for permission. No approval was received as on date. One more letter was addressed to BSNL CO for grant of immediate permission for Direct recruitment of unfilled vacancies in Telangana and AP Circle on 9.8.2017 vide this office letter No TA/STB/6-6/TM vacancies/2015-18/19. Action will be taken as and when the approval received from BSNL CO.

ACTION BY: AGM(R&E) CO, HD

## 7.Shifting of GMTD office from Dubba to Sanchar Bavan, Gandhi Chowk, Nizamabad:

The present main GM office is located at Dubba which is 3 KMs far away from the main city. Some sections of GM office is working at Sanchar Bhavan, Gandhi Chowk with lot of vacant place available which located at main center of Nizamabad city. It is much inconvenient to staff as well as customers. It is also observed that day to day and main important works are delaying due to routing the files to General Manager and other officers working from Dubba office. Hence, it is requested to take immediate steps to shift the GM office from Dubba to Sanchar Bhavan, Gandhi chowk, Nizamabad.

#### **DECISION TAKEN:**

The decision will be taken after obtaining the view of GMTD NZB

ACTION BY :CE (civil),CO HD /GMTD NZB

**8.** Shifting of Customer Service Centre, Kama reddy from the rented building to our own building at STR quarters Nizam sagar Road, Kama reddy where sufficient place is available.

#### **DECISION TAKEN:**

Management informed that Estimate submitted vide dt 14.8.2017.

ACTION BY :GMTD NZB/CE(civil),COHD

## 9. Request to repair / replace of Lift at Sanchar Bhavan Building, Nizamabad:

The existing Lift at Sanchar Bhavan, Nizamabad was installed in the year 1987 at the time of opening of the Crossbar Exchange and the same is not working properly since 5 years. It is always going for repairs and it's in condemned position now. As it is very necessary because most of the working employees are above 50 years of their age.

#### **DECISION TAKEN:**

Management informed that Scrapping is under process and a proposal for new lift will be examined and installed after finalization of Tender formalities.

#### ACTION BY: GMTD NZB / CE(Electrical),CO Hyd

#### 10. Posting of SDEs to the Nizamabad SSA:

The Nizamabad SSA is running with 35% of SDEs of sanctioned strength with a shortage of 65% of SDEs, and it is causing delay in developmental activities in the SSA.

#### **DECISION TAKEN:**

Management informed that SDEs are posted to Nizamabad SSA during the annual transfers 2017. The circle satisfaction level of SDEs is 45%. In Nizamabad SSA Sanctioned = 34, Justified = 31, Working = 16.

Working percentage is 51.6% w.r.t the justified strength.

(ITEM CLOSED)

#### 11. BSNL Empanelment of Private Hospitals:

Vide BSNL Corporate office Lr.No. BSNL/Admn.I/15-14/11 dated 12-3-2013 wherein it was clarified that BSNL can follow the policy followed earlier till any guidance is received from CGHS, where CGHS recognized or NABH accredited hospitals are not available. However, the rates applicable shall be as per Non-NABH rates notified by the CGHS for that area or rates of the hospital, whichever is less. Accordingly Circle office has also issued a letter to SSA Heads to get private hospitals who are willing to come forward to get empanelment with BSNL for extending medical facilities under BSNLMRS to But, Khammam Local BSNL Employees as well as BSNL Pensioners. Management has not shown the interest to get the hospitals with BSNL. At present, no BSNL empanelment hospital or CGHS hospital is available at Khammam. The BSNL employees and Pensioners are being faced much difficulties to take the treatment at other places in simple cases. It is requested to issue necessary instructions to Khammam Management to get the same.

Staff side members requested that provisional permissions for empanelment of private hospitals who are willing to come forward for BSNL empanelment at Khammam/Warangal/Nalgonda will be issued since there is no hospital under BSNL empanelment at present.

#### **DECISION TAKEN:**

Management informed that provisional permission for a period of six months for Empanelment of hospitals in Khammam/Warangal/Nalgonda will be issued Subject to the condition that with in six months concerned SSAs have to submit all the required documents. Otherwise permission will be withdrawn.

## ACTION BY: GMTD KHM/NGD/WGL & AGM(SR&TRG),CO HYD 12. Adopting effective procedure for settlement of medical claims of working/ retired employees:

At present the method of submission of medical claims is not at all beneficial to the employees either retired or working. After submission of medical claims through ERP system online the members are being asked to drop the hard copies of medical claims along with the original copies of medical bills in the locked drop box provided in the Accounts Section of Circle office. As such there is no acknowledgment given to the employee for the claim submitted. If the claim so dropped in the drop box is misplaced the bill is not being processed and as such the employees are made to suffer.

In the instant case

Smt T.Ramadevi O.S (P), HR No. 198302023, CellOne Hyderabad (now working in O/o CGMT Vijayawada) has submitted medical bills the details of which were fed in the ERP, CellOne, Hyderabad. The bills were submitted in CGMT Office Hyderabad on 10.2.2016 through Cellone DAK and the acknowledgment is also available in the DAK register of Cellone Office. But the bills are not

paid so far and it is understood that the submitted bills were lost somewhere and not traced. The ERP details are as below:

October 2015 bill for Rs 708/-, Claim No. 828055

January 2016 bill for Rs 1372/- Claim No. 828087

January 2016 bill for Rs 6725/-, Claim No. 828011

January 2016 bill for Rs 3720/-, Claim No. 818273

It is submitted that the official should not suffer due to misplacement of bills. As such the bills shall be reimbursed based on the ERP details shown above. Inspite of having the acknowledgment the employees are being asked to bring carbon copy from the medical shops. What is the fate of persons who do not have the acknowledgment details of submission of bills hence it shall be made compulsory that there must be one official / officer to receive the bills and give proper acknowledgment of medical bills so that in case of misplacement responsibility can be fixed on that official / officer.

Staff side requested that misplaced medical bills in respect of Smt T.Ramadevi O.S (P) may be settled and paid immediately.

#### **DECISION TAKEN:**

PGM(F) has agreed to settle the misplaced medical bills to the official. Management informed that the Account section is facing severe shortage of staff due to bifurcation of circle. Action will be taken after rearrangement of staff in Accounts wing. So far no complaint has been received in this regard except this case. However a person will be posted if need arises.

ACTION BY: DGM(F&A), CO-HD

#### 13. Grant of Child Adoption Leave to Female BSNL Employees:

Vide O.M DOP&T No. 13018/1/2009-Estt.(L) dated 22/7/2009, the 'Child Adoption Leave' has been enhanced from 135 days to 180 days.

While endorsing the O.M. vide Lr.No. 1-13/2016-PAT(BSNL) dated 20/3/2017 the Establishment Section of Corporate Office, New Delhi conveyed the approval of competent authority for enhancement of 'Child Adoption Leave' from 135 days to 180 days.

In this letter Corporate Office also conveyed that "Leave on adoption of a child is admissible to the Female BSNL employee as per the provisions of Rule 43-B of CCS (Leave) Rule, 1972" (i.e., 135 days).

But, unfortunately the management is denying the Child adoption leave to the female employee on the frivolous ground that the O.M dated 22/7/2009 is not endorsed to the Circle by the Corporate Office and as such the applicability of the Child Adoption leave is from the date of issue of Corp. Office ND Lr.No. 1-13/2016-PAT(BSNL) dated 20/3/2017.

In this connection it is submitted that even before issue of the letter dated 20/3/2017 the female employees were eligible for child adoption leave of 135 days as it is seen from the letter of Corporate Office itself as such it is submitted that female employees who have adopted the child prior to 20/3/2017 shall be granted child adoption leave of 135 days.

#### **DECION TAKEN:**

Management informed BSNL CO ND has issued instructions granting child adoption leave of 180 days to the female BSNL employees vide BSNL CO ND Lr No 1-13/2016-PAT (BSNL) dated 20.3.2017 and stated that these orders shall take effect from the date of issue i.e 20.3.2017. Accordingly this office has endorsed to all the SSA Heads/Units in TT circle vide this office Lr No TT/EST/1-3/2016-17/18 dated 21.3.2017. However staff side requested the management to seek clarification from BSNL CO regarding the applicability of the date effect retrospectively.

ACTION BY : AGM(A), CO-HD

## 14. Strict Implementation of Rules as prescribed in the BSNL CDA rules:

Seniority list of Clerical Staff working in Circle Office and allied unit offices was circulated in view of transferring the junior most officials as per the Bifurcation rules / instructions from Corporate Office New Delhi. In the Seniority list there are some discrepancies with regard to persons who came on mutual transfer under Rule 38 / Rule 8 which was brought to the notice of the Circle office administration. Inspite of regular persuasion the administration is taking adamant view for implementing the rule.

While circulating the seniority list it is mentioned that the inter-se-seniority of all TOA (G)s transferred to the circle office under R-38/R-8 after 9/9/1992 is fixed based on the date of joining which is not correct since R-38 / R-8 clearly states that the "...Transfers by way of mutual exchange, if in themselves inherently unobjectionable, should be allowed. But in order to safeguard the rights of employees borne in the gradation lists of both the offices, the official brought in shall take the place, in the new gradation list that would have been assigned to him/her had he/she been originally recruited in that unit or the place vacated by the official with whom he / she exchanges appointment, whichever is lower."

Contrary to the above rule Mrs. Sri Sarada, AOS should have been placed in the place of Sri J.Prakash in mutual exchange but she has been placed enbloc junior to all the other officials and treating her as junior most in the seniority list she has been transferred to Vijayawada Circle office which is irregular and unjust as such it is submitted that the seniority list must be corrected as per rules please.

Staff side requested to form a committee for resolving the dispute on seniority list of Circle office.

#### **DESION TAKEN:**

The official has joined at Vijayawada

(ITEM CLOSED)

## 15. Wages of Casual Labour and Non-Implementation of minimum wages according to standing guidelines in Adilabad SSA:

DOT's Letter No.269-11/98-STN-II dated 15-9-98 in which it has been specified that all the casual labourers engaged for work of regular nature may be paid wages at the rates of 1/30th of pay at the minimum of the relevant pay scale plus Dearness Allowances for work of 8 hours. On the basis of 6<sup>th</sup> CPC recommendations, BSNL Corporate office issued and order dated 01-01-2010 to revise the wages of casual laborers w.e.f. 01-01-2010. But, the same is not implemented to the Casual Labourers working in Adilabad SSA. Despite several reminders by the said workers as well as the staff unions to the local Management, no action has been taken to pay as per the standing guidelines.

In this connection, it is requested to issue necessary instructions for implement the order immediately and do justice to these poor casual laborers to get as per the 6<sup>th</sup> CPC recommendations.

#### **DESION TAKEN:**

The complete details will be obtained from Adilabad SSA and if they are found eligible, necessary action as per rules in vogue on the subject will be taken ACTION BY: GMTD, ADB

16. Stopping recovery of over payment, based on the judgement of

the Hon'ble Supreme Court:

The DOP & T New Delhi has issued an order vide its Lr.No.18/03/2015-

Estt(Pay-1 dated 2-3-2016 wherein instruction has been issued for waiver of

recovery of excess/wrongful payment to the employees in the light of judgment

of Hon'ble Supreme Court. On the basis of judgment and pressure of the staff

unions, guidelines have been issued by the Corporate office, New Delhi to

CGMs with directions to obtain the cases from the field units in the light of

judgment vide Corporate office Lr.No.1-06/2016-PAT(BSNL) date 9-9-2016 & 8-

5-2017. The same letters have been endorsed by the Circle office to the Field

units with a requesting to submit the applications of the effected officials as

per the guidelines of corporate office immediately. The applications of the

affected officials should be forwarded to the Corporate Office by the concerned

CGM's. In this connection, it is requested to furnish the following information:

a) How many applications from the officials are received in this office along

with recommendations?

b) How may applications are sent to the Corporate office for further approval.

**DESION TAKEN:** 

Management informed that five cases were received from retired employees

and working employees and were forwarded to CO, ND for further necessary

action. Four more cases have been received from Cell-one, they are under

process. And also informed that two more cases from staff side will be

considered

ACTION BY: AGM(A) / DGM(F&A), CO-HD

13

# 17. Merger of Telecom Network in the Mandals of Khammam SSA consequent on bifurcation of erstwhile AP Circle into AP and Telangana Telecom Circles - Staff working at Mandals/telephone exchanges should not be transferred to AP circle:

The following telephone exchanges of Khammam SSA were merged into AP Circle.

1. Thotapalli, 2. Chodavaram, 3.Kunavaram, 4. Chintoor, 5.V.R.Puram, 6. Mothugudem, 7.Velairpadu 8. Kukkunuru, 9. Upperu, 10.Polluru.

Vide GMTD Khammam Lr.No.D-534/GMTD-KHM/Apr-2014 Act/2017-18/52 dated 23-5-2017 wherein GMTD- Khammam requested the AP circle, Vijayawada to take over the above said exchanges with all infrastructure from Khammam SSA of TS circle without staff to respective SSAs of AP circle. But, AP circle Vijayawada asked the East/West Godavari SSAs to coordinate with the Khammam SSA for taking over the infrastructure along with staff vide its Lr.No.TA/CO-VJ/NWP/Genl/Corr/2017-18/45 dated 01-6-2017. Sanctioned and working staff is very shortage in Khammam SSA when compared with the East Godavari/West Godavari SSAs. In view of the acute shortage in Khammam SSA, it is requested that staff of Khammam SSA should not be transferred to AP circle.

#### **DECISION TAKEN:**

Management informed the issue is related to Bifurcation of circle .Hence this will be referred to Bifurcation Committee. Till such time status quo will be maintained.

(ITEM CLOSED)

## 18. <u>Maintenance of staff quarters in Nalgonda SSA</u>, <u>Asman Mahal</u> quarters, <u>Musheerabad</u> quarters and <u>Telephone Bhavan</u>, <u>Hyderabad</u>.

Maintenance of staff quarters at Suryapeta, Kodada, Hill colony and Bhuvanagiri in Nalgonda SSA are required to be needed. Huge amounts are

being recovering from the salaries of the staff. But the staff side regret to point out that the minimum amenities are not being provided such as over heads tanks cleaning, drainage, arresting the leakages of pipelines, pipelines are choked with dirt/dust/rust, mosaic flooring in bathrooms/lavatories & bath room doors, window mirrors & frames are broken. Staff members are suffering with untold problems. There is no periodical maintenance of staff quarters and also whenever the problems regarding drainage water supply etc., it remains unattended for a long time. It is requested to cause necessary action for settling the problem.

<u>DECISION TAKEN:</u> Management informed that for works of urgent nature estimates can be submitted suo moto by Civil / Electrical wing & work will be executed in consultation with the concerned SSAs. For regular/Preventive mtce 2 to 3 works to be identified by the SSAs as per the availability of funds and to be executed by Civil/Electrical wings.

#### (A) Maintenance of staff quarters in Nalgonda SSA:

Earlier since longtime civil maintenance was not carried out. Due to lack of maintenance, various issues cropped up. Now, SDE(C) already visited Suryapeta, Kodad and Bhuvanagiri and complaints noted and assured to submit the estimate in 10 days.

<u>DECISION TAKEN:</u> Management informed that that work will be taken up by Civil wing on priority basis.

## (B) <u>Maintenance of staff quarters in Asman Mahal quarters and</u> <u>Telephone Bhavan, Hyd.</u>

For the day to day maintenance of both the compounds, the estimates have been sent on 13/06/2017 for sanction through ERP. However, a separate special repairs estimate is necessary for each compound besides regular maintenance of the buildings as the life of services has been expired. These special repairs are very much required as a one time measure to upkeep the

structures safe and to increase the life of the structures as well as hygienic. These estimates will be prepared after receipt of the requisitions from the SSA.

The separate estimate for the replacement of existing drainage systems in Asman Mahal Quarters will be submitted by 22/08/2017. A separate estimate for the major repairs in Telephone Bhavan is prepared and same is under scrutiny.

<u>DECISION TAKEN:</u> Management informed that all pending works may be carried out by Civil/Electrical wing in consultation with the SSAs.

#### (C) Musheerabad quarters:

Day to day maintenance works like drainage, chokage, leakage of pipe line etc. of staff quarters are being regularly attended as per complaints registered. Special repairs and annual maintenance estimate was submitted for Rs.8,42,400/- on 31/12/2013. AA & ES are not issued so far might be insufficient maintenance funds. According to the funds allotment Annual Maintenance and repairs of respective compounds will be taken up.

<u>DECISION TAKEN:</u> Management informed that all pending works may be carried out by Civil/Electrical wing in consultation with the SSAs.

#### ACTION BY :CE(Civil/Eectrical),CO HD

19. Supply of Stores: There was acute shortage of HMTs, TSF Kits and Jumper wire in the SSAs. It is causing much hardships to field staff in providing new connections. Needful action is required to be taken in the Circle level, to avoid inconvenient to field staff.

<u>DECISION TAKEN:</u> Management informed that Circle is supplying stores to the SSAs on need basis. Except HMTs & TSF4 kits., other materials are available.. (*ITEM CLOSED*)

20. Conducting HPCs in circle level for settlement of compassionate ground appointments: HPC was conducted in 2013 and settled the cases up to 2010 only. Because of this procedure and not conducting of regular HPCs. The compassionate ground appointment cases were accumulated since 2011 to 2016. The deceased families were eagerly waiting for appointments in all SSAs. We request you to conduct the HPCs year wise bais and fill up the available vacancies with eligible candidates.

#### **DECISION TAKEN:**

Management informed Circle HPC met on 25/03/2017 and cleared all the pending 786 applications received upto 31/03/2016 including the applications returned from Corporate Office, Again Circle HPC met on 04/08/2017 and cleared all the 50 applications received upto 31/03/2017 including earlier 145 recommended cases and 109 cases pending for want of additional information (total 304 cases). For the financial year 2015-16 and 2016-17 respectively. The minutes of the HPC dtd.04/08/2017, were already sent to BSNL CO-New Delhi on 19/08/2017 for ratification. The available 09 vacancies for the FY 2015-16 already approved and allotted to SSAs (*ITEM CLOSED*)

21. Settlement of Pension cases: It is very heart burnt issue in all SSAs, Corporate office have issued instructions from time to time to process the pension cases 6 months before the retirement of officials. But, the retired/death cases were pending months together in SSAs. The controlling officers were not monitoring the issue on priority basis in Nizamabad, Khammam, Nalgonda and Sangareddy SSAs in particular. We request you to take immediate steps for settlement of pension cases.

<u>DECISION TAKEN:</u> Management informed that regarding settlement of Pension Cases, the action has been initiated with all the concerned for taking necessary action. CGMT will review the pending pension cases in the first Saturday of every week.

<u>ACTION BY: GMTD NZB/KHM/NGD/SGD</u>

#### 22. Writing of Confidential reports in SSA level in respect of Non-

**Executives:** There were clear guidelines in this matter that the officers (Group A & B) could not be relieved on transfer till completion of Confidential reports writing in respective of non executives working under in his section. Because of it, non executive staff were not getting promotions in time. These were pending in the SSAs for months together. The present officers advising the staff to search the transferred officer to complete his CR. We request you kindly issue guideline to SSA Heads in this matte for completion of confidential reports writing work in their jurisdiction before relieving on transfer.

#### **DECISION TAKEN:**

Management informed that Circle office has been issuing instructions for timely completion of CRs of non-executives for avoiding problems during promotions i.e functional / non-functional. It is also being instructed all concerned Gr A & B officers to complete CRs of their subordinate staff in time before getting relieved on transfer. Again letter addressed to all SSAs vide Lr No TT/STA/70-4/SDE/Genl Corr/2017/kw/30 Dated 19.8.2017

(ITEM CLOSED)

23. Posting of GM at Adilabad SSA: There was no GM at Adilabad since ling time geographically Adilabad SSA is having vast area. Our staff were suffering for small issues for days together. They were not getting medical permission to take treatment in empanelled hospitals. We request you, kindly made arrangement to post General Manager at Adilabad to avoid hardships to employees.

#### **DECISION TAKEN:**

GM is posted to Adilabad SSA

(ITEM CLOSED)

**24.** Out sourcing of FTTH connections: FTTH connections were being given by our staff at Sangareddy and Hyderabad successfully. Where as our PGM Warangal is adopting outsourcing method in providing FTTH connections

by keeping the working staff idle. The out sourcing process is not advisable at this juncture. We request you kindly review the method adopted by PGM Warangal in provision of FTTH connections.

#### **DECISION TAKEN:**

Management informed that as per the Corporate guidelines Non-Feasible areas i.e. areas where BSNL is not able to provide LL/BB connections due to lack of Cable /OFC the BSNL can make agreement with the interested company /firm for providing Broad band services on cable TV network. Warangal SSA has called EOI from the interested company/firm and providing FTTH connections as per corporate guidelines and approval from Circle Office.

(ITEM CLOSED)

25. Rule - 8 transfers to Andhra Pradesh circle:

AP circle was bifurcated into AP and Telangana circles. Some officials have got appointment in Telangana by virtue of recruitment. We came to know that more than 50 Rule - 8 cases were pending in Telangana circle in ATT, TT, OS, JE cadres. The officials old parents were staying in villages in Andhra at various places without any assistance. Kindly consider the Rule-8 cases to Andhra from Telangana on humanitarian grounds.

#### **DECISION TAKEN:**

Management informed that no rule -8 applications are pending in circle office for issuing the Rule-8 transfer orders.

(<u>ITEM CLOSED)</u>

26. Maintenance of Cell towers by outsourcing: Maintenance of NON-BSNL Cell towers are required to be needed in every district in Telangana circle. Due to non maintenance of cell towers, average down time of BTS is increasing. Hence, approval may please be given for engaging man power

through outsourcing for maintenance of cell towers in all SSAs since considerable figure of the Telecom Mechanics are being retired every month.

#### **DECISION TAKEN**: Management informed that

- (a) All the GSM Equipment's supplied under different phases of expansion projects are under AMC with respective vendors.
- (b) SMPS power plants and DGs supplied under phase-VII are under AMC with M/s ZTE
- (C) RF maintenance tender is extended up to Dec2017.Under this tender all SSAs are engaging one rigger through approved vendor for doing RF maintenance works like hoisting/de-hoisting of GSM antennas, repositioning of GSM antennas, laying of RF/IF cable are being carried out by the SSAs through same tender.

  (ITEM CLOSED)

#### 27. Non-implementation of BSNL Transfer Policy for Non-Executives in Sangareddy SSA:

A meeting was held on 17.03.2017 in the chamber of GM(HR) % CGMT-Hyderabad for implementation of transfer policy in Telangana Telecom Circle with the both recognized unions. The decisions taken in the meeting have been approved by the competent authority and the same have been communicated to all SSAs for strict implementation of the policy vide Circle Office Ir.no. TT/STC/7-1/2016-17/53 dt 4.4.2017. But, the Transfer policy in Sangareddy is not implemented by the GM, Sangareddy. The GM and his administration in GM Office has adopted his own policy for effecting the deployment transfers and request transfers of non-executives in Sangareddy SSA. They have not applied their minds repeat & repeat to implement the guidelines issued by the Circle Office from time to time effecting the transfers of non-executives in Sangareddy SSA. For instances some cases given below

- The request case of Sri. Y.R.V. Subba Reddy, TT-Khazipalli station is remote and polluted area. The official has completed 16 years service at the same station. He has applied request transfer vide his Sl.no. 2 in the waiting list. Whereas request transfer of waiting list no. 71 considered by the administration.
- The following cases of request transfers are also not considered .
- K. Balarangaiah, TT, Jinnaram to Ashoknagar 2. K. Narasimulu TT kandi to Patancheruvu 3. N. Satyanarayana, TT, Ontimamidi to siddipet 4. P. Venkateswarlu TT(Udhan) Patancheruvu to Ashoknagar.

#### **DECISION TAKEN:**

Management informed that the grievances in respect of individual cases do not come under the perview of CCM. However Instructions have already given to all SSAs for implementation of transfer policy after consulting with both the recognised unions on 4.4.2017. This may be taken up with the concerned SSA Head.

(ITEM CLOSED)

## 28. Seniority list of the officials working in Non recruiting units - guidelines:

As per the Corporate office Ir.no. 6-1/2007-Restg Vol III(pt) dt 8.8.2016, circulated vide CGMT Hyd Ir.no. TA/STC/7-1/2016-17/25 dt 12.8.2016, cadres of TOA(G)/TG/T/P&TMs who are working in non-recruiting units such s project/maintenance/civil/electrical etc are to be included in the combined & common list for transfer to be prepared by head of recruiting unit viz SSA head. Period shall be taking into account the stay at the station. Irrespective of service rendered in different units i.e. recruiting /non-recruiting. Accordingly in warangal SSA one Sr.TOA, Waheed Pasha working in Civil division Warangal was transferred from Civil division to SSA by arranging substitute to civil

division. The guide lines issued vide Corporate office letter cited above implies absorption of staff working in non-recruiting units in the respective to be prepared by head of recruiting unit viz SSA head. Period shall be taking into account the stay at the station. Irrespective of service rendered in different units i.e. recruiting /non-recruiting. Accordingly in warangal SSA one Sr.TOA, Waheed Pasha working in Civil division Warangal was transferred from Civil division to SSA by arranging substitute to civil division. The guide lines issued vide Corporate office letter cited above implies absorption of staff working in non-recruiting units in the respective territorial recruiting units. But surprisingly, Waheed pasha who was working in Warangal SSA was forcibly transferred to CGMT Vijayawada through ERP. The said Sr.TOA Waheed pasha, under helpless condition has joined in CGMT Office, Vijayawada. Therefore, it is requested to review the case and the said Sr.TOA be brought back to the warangal SSA, as he is not at all on the rolls of Circle Office at the time of his transfer

#### **DECISION TAKEN:**

Management informed that Sri Waheed Pasha Sr.TOA(G) working in civil wing of Warangal SSA belongs to Circle gradation list. Till the transfer, the official is maintained in the roles of circle office gradation list. The official was not transferred to SSA by the circle office. Hence merging of the official in Warangal SSA gradation list does not arise. In view of the above facts, the official has been transferred to AP Circle office Vijayawada as he falls in the circle office gradation list.

(ITEM CLOSED)